Internet Explorer
Delete all cookies

To delete all cookies stored on your computer:

1. Select the **Tools** menu and click **Internet Options** and then the General Tab.
2. To delete all cookies, In the Browsing History section, click **Delete**…
3. Make sure that ALL boxes are checked except for **Preserve Favorites website data**

![Delete Browsing History](image)

4. Click **Delete**
5. Close out Internet Explorer and restart the web browser.